

## Money worries in 2020? Help is a click or call away

The pandemic is causing money worries for many people. You can find information and support via:

**Citizens Advice Hart:** We provide the advice people need for the problems they face. Adviceline Telephone: 08082787864 9am - 5pm Email: [citizensadvice@hartcab.cabnet.org.uk](mailto:citizensadvice@hartcab.cabnet.org.uk) Online: [www.citizensadvicehart.org.uk](http://www.citizensadvicehart.org.uk). Our Help to Claim advisers can help you with the early stages of your Universal Credit claim. Available 8am to 6pm, Monday to Friday through the free Help to Claim phone service. Telephone: 0800 1448 444 England textphone: 18001 0800 144 8 444 [www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim](http://www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim)

**UBenefit:** Are you facing debt for the first time? Need help with managing your money? The UBenefit service from Citizens Advice Hampshire can help you to get your finances straight. Book your personal telephone or video support call and find tips and tools at <https://workoutyourmoney.org.uk/community/ubenefit/>

**Money Advice Service:** free and impartial money advice, plus tools to help you keep track of your finances and plan ahead. Go to [www.moneyadviceservice.org.uk](http://www.moneyadviceservice.org.uk).

**Hart Foodbank:** we know that anyone can reach crisis point and we're here to help when that happens. For more information go to [hart.foodbank.org.uk](http://hart.foodbank.org.uk). You can speak to Mrs Dunn or Mrs Garrod at Heatherside Juniors about referring you to foodbank or contact us on either 07926806256 or email [hart.foodbk@hotmail.co.uk](mailto:hart.foodbk@hotmail.co.uk) and we will be happy to help.

"I was so pleased to get the food parcel you gave my family. I'm a single mum and it's really expensive to live here! When we get back on our feet, I'll make sure to give a donation. Thank you!" (recent Foodbank recipient)

We are able to give weekly food parcels until the end of your crisis and we never judge our clients. We've helped families with a few parcels until a salary or benefits arrive or many parcels when our clients are experiencing long term challenges such as sickness or debt.

**Hart Employment and Skills Hub:** supports Hart residents with finding employment or training. Whether you have recently left education, been made redundant, or are long-term unemployed, we can help you consider your options, develop achievable job goals and feel more confident. Email [jobskills@hart.gov.uk](mailto:jobskills@hart.gov.uk) or telephone 01252 774134 for more information. Additional sources of information and support at [www.hart.gov.uk/employment-and-skills](http://www.hart.gov.uk/employment-and-skills).

**Job Help website:** [jobhelp.campaign.gov.uk](http://jobhelp.campaign.gov.uk) offers a range of support and skills advice and you can search the latest job vacancies at [www.gov.uk/find-a-job](http://www.gov.uk/find-a-job).

**Local Jobcentres:** are sharing information through social media. Follow Jobcentre Plus Hampshire on Twitter @JCPinHants\_IOW or on Facebook for the latest information and job vacancies.

**Hart District Council Housing team:** can be contacted for information, advice and assistance to help resolve housing or homelessness issues. If you are at risk of losing your home, get advice early rather than letting things build up.

Email [housing@hart.gov.uk](mailto:housing@hart.gov.uk) or by phone 01252 774 239 Monday to Thursday 8.30am till 5pm and Friday 8.30am till 4.30pm.

Further information at [www.hart.gov.uk/covid-19-housing](http://www.hart.gov.uk/covid-19-housing).

Hart residents can also apply to our hardship fund via [hardship@hart.gov.uk](mailto:hardship@hart.gov.uk) for low level financial assistance if you are in a crisis or an emergency situation as a result of the pandemic. Find out more before applying at [www.hart.gov.uk/covid-19-supporting-our-residents](http://www.hart.gov.uk/covid-19-supporting-our-residents).

<p>If Coronavirus has had an impact on you or any aspect of your life, including anyone who is self-isolating, you can telephone the Hampshire Coronavirus Support and Helpline for advice and support on 0333 370 4000 9am to 5pm weekdays, or go to <a href="http://www.connecttosupporthampshire.org.uk/coronavirus">www.connecttosupporthampshire.org.uk/coronavirus</a>.</p>
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This information has been collated by Hart District Council and partners